The following is a list of Pima Community College (PCC) security and safety improvement projects that have already been completed or are current projects at various stages of deployment. Also identified, are the current College Police and Security organizational structure and ongoing trainings and collaborations with other agencies.

**Corridor Locks**
- Replaced all of the classroom door locks. The new locks are designed to be locked from the inside with a push button.

**Electronic Access Control**
- Electronic card access and camera security control system has been installed at various locations throughout the college district.
- Provides PCC a secure, flexible, and scalable system.
- The system utilizes access cards to improve secure access for specified areas on campus.

**Security Gates & Fencing**
- Security gates and fencing installed at several key campus locations.
- Controls pedestrian and traffic flow, and provides added security for offices, equipment yards, campus entrances, and campus areas that have been targeted in the past.
- New gates and fences to be installed as problem areas are identified.

**Alarm Systems**
- District wide improvements have been made to campus alarm systems, infrastructure, and fire suppression systems.
- Upgrades to the fire alarm based on campus CAT team drills, feedback, and fire alarm testing. Updated older system components and have integrated the fire risers into the monitoring system.
- Adding new quick response sprinkler heads to areas as renovations take place. Quick response sprinklers allow rapid transfer of heat to the trigger element providing a more expeditious delivery of water to the fire.
- 24/7 monitoring by College Police Dispatch.

**Public Announcement System (Emergency Paging System)**
- Campuses will have the ability to broadcast announcements over speakers distributed throughout the campuses via a paging system upon completion of the project.
- System has been installed and tested at the Northwest Campus.
- All of the speakers and amps have been installed.
• Facilities will be overseeing completion of the project. Goal is to be complete by end of the fiscal year 2016.

VoIP

• VOIP (Voice over Internet Protocol) allows for voice broadcasts or communications over the PCC telecommunications network.
• VOIP systems have been installed and tested district wide.
• System gives us the ability to create groups and broadcast messages to the phones connected within that group. (Limited number of groups)
• Offers the college another way to broadcast out an emergency message over the phone system to specific targeted groups.

Panic Buttons

• Over 90 high risk locations on each campus have been identified and panic buttons have been installed.
• The signal from the panic button is sent directly to the College Police Dispatch which is monitored 24/7.
• A unique location identifier is given to each panic button so when the alarm is triggered the dispatch office is able to route the response team to the appropriate area.

PCC Alert

• Used to notify students, employees, and community members about major on-going college emergencies, immediate threats or impending situations.
• System will send a text message and PCC email to all registered users in an efficient and timely manner.
• PCC will be able to provide accurate and effective information to the college community and guidance during emergencies or critical incidents.
• Register for alerts online through the Pima website.

Campus Action Teams (CAT)

• Campus Action Team members are trained volunteers assigned to designated building areas that assist and advise during an emergency.
• Work under the direction of the Campus Emergency Management team.
• Are trained on PCC’s emergency plans, emergency response, communication structure, incident command and their campus infrastructure. CAT members recently attended a Civilian Response to Active Shooter training.
• Assembly areas for evacuations have been established and clearly marked at each campus.
Management Teams

- Campus Emergency Management teams convene during an emergency to assess the incident, provide direction to the campus, identify resources, and manage the college response efforts and communication.
- Campus Emergency Management Team consists of the campus President and the President’s cabinet members.
- Crisis Management Team serves as the central communication hub and decision authority for higher level emergencies. Team consists of EVC for Admin., EVC for Academic and Student Services, Provost, VC for IT, HR, Facilities, Public Information, Dir. of Environmental Health & Safety, College General Counsel, and PCC Chief of Police. The Chancellor will chair the team.
- College Police and Environmental Health & Safety (EH&S) will be conducting annual tabletop drills designed to address emergency situations and will include responses from outside agencies.

Community Service Officers

- Assist college police in providing safety and security services for college facilities, staff, students, and the general public on campus.
- Each C.S.O. is assigned to a campus and they do not rotate among campuses, providing a consistent presence across the district.
- Perform as department liaisons with college police.
- 17 Full time C.S.O. positions; 13 Part time CSO positions.
- A contract is in place to call in additional security officers as needed.

College Police

- Bona fide criminal justice agency that provides safety and security services for the PCC District.
- All officers are certified by AZ Peace Officer Standards and Training Board (AZPOST).
- Armed and have full peace officer authority and powers of arrest.
- Implementing the philosophy of “Community Policing”.
- 33 Police Officers consisting of the Chief, Commander, 5 Sergeants, 1 Detective, and 25 on site corporals/officers.
- 8 Full time dispatchers, supplemented with 4 part-time dispatchers.
- Installed mobile data computers in college police vehicles
- Conduct regular trainings such as:
  - “Chaos to Control” for CAT team members and others
  - Civilian Response to Active Shooter
  - Rape Aggression Defense (R.A.D.)
  - Difficult Caller
  - Workplace violence
  - Drug and alcohol awareness
Defensive tactics strategies

- Collaboration with other agencies:
  - PCWIN Communication program (Pima County Emergency Operations Center)
  - Police chiefs
  - State-wide meetings (Quarterly)
  - Local agency (monthly) with frequent face-to-face meetings
  - Joint terrorism task force (FBI) and liaison officer program
  - DUI enforcement
  - Child safety seat checks
  - Local agency dispatcher training
  - Regular communication with U of A, Pima County Sheriff, Tucson Police, and other valley agencies

- PCC commissioned a multi-site Security Assessment
  - Consultant performed a comprehensive review of the college’s police and security operations.
  - Consultant provided recommendations on:
    - Organizational structure, management, positional responsibilities, scheduling and deployment
    - Existing policies and procedures
    - Physical locations and current on-site safety and security
    - Clery Act compliance
  - The College is implementing several recommendations from the report and has recently hired a Clery Compliance Officer.

Employee Assistance Program (EAP)

PCC has partnered with Jorgensen Brooks (JBG) to provide a fully integrated employee assistance program.

JBG provides:

- Customized counseling and training.
- Crisis response support services.
- PCC employees can register online @ jorgensenbrooks.com