

Date: Mon, Apr 6, 2020 at 4:43 PM
Subject: COVID-19 April 6 Chancellor's Update
To: <Pima-All@pima.edu>

Sent on behalf of Chancellor Lee Lambert

Colleagues -

I hope everyone had a restful weekend.

Last week we enjoyed good meetings with the Faculty Senate, Staff Council and Student Senate. I want to thank everyone who took part in those meetings and for their valuable feedback. We discussed what it would take for students to be successful in our virtual courses.

Not surprisingly, the responses largely were around communication and access to technology, both significant challenges right now.

The students did report that hearing from faculty on a regular basis made them feel connected, which is encouraging. We also know we must push information to students in multiple ways. Currently 50 percent or less of students are opening Student All emails, so we are exploring other communications tools to reach them with critical information. While ordinarily an open rate of 50 percent is statistically very good, in our new environment, we would like to see that number be much higher.

We also are working rapidly to address the technology needs. Our first WiFi parking lot opened Monday at West Campus. Numerous other efforts are underway, as we reported last week.

Another issue was the need to remain flexible and responsive. Related, we hope to communicate soon about decisions regarding flexibility with grading.

The good news, we will get there. Each day we work through the next challenge and get a little better at it.

Arizona Gives Day

The Pima Community College Foundation will participate in [Arizona Gives Day](#) tomorrow, April 7. This massive outreach campaign is a critical fundraising day for not-for-profits across the state. The Pima Foundation has set a \$3,000 campaign goal for the one-day effort. They also have a donor willing to match up to \$5,000 of all donations made to the Foundation during the Arizona Gives event. Funds will support student success efforts, including the student emergency fund.

We are reaching out to College donors and supporters to encourage participation.

Related, we are nearly ready to begin accepting Emergency Fund applications from students. We hope to finalize that process early this week.

Facilities Closed

Just a reminder that our facilities are closed for cleaning and will remain closed to prevent recontamination. Pima Police and Facilities remain on site as a safety measure.

Cleaning has begun in preparation for a gradual return, when it is deemed safe to do so.

Online scams

Finally, another reminder that with increased use of online resources nationwide, online scams also are on the rise. Numerous scams also target interest and fears regarding COVID-19. Please be vigilant in your online presence. Our IT team put together this [helpful guide](#) to staying safe while online.

Lee D. Lambert
Chancellor