

# Chancellor's Goals 2019-2020: Supporting Student Success

## Approved by the Governing Board on September 11, 2019

### Focus on student success: Increase enrollment, progress and outcomes

- Increase enrollment (duplicated count of students) by 2.5% by spring 2020.
- Migrate face-to-face course offerings to more affordable educational resources by identifying the 50 highest enrollment courses that PCC offers and developing a plan to migrate those courses to more affordable options. Plan to be developed no later than spring 2020.
- Expand financial support for students to include the PCC Foundation, the Office of Financial Aid and external partnerships supporting in-need populations to be measured through a 5% increase in students receiving financial support to attend College by spring 2020.
- Improve connections into credit offerings from Adult Basic Education for College and Career and non-credit to include (1) systematizing IBEST programming to support future expansion and (2) Developing a streamlined transition form for students in ABECC or non-credit to move them into credit offerings, without the requirement of a full new application (by spring 2020).
- Develop (by fall 2019), and begin implementation of (by spring 2020, then ongoing), a multi-year plan to transform academics and student services at the College to close the achievement gap and improve student outcomes.
- Assess the current status and effectiveness of guided pathways, identify gaps and develop a plan to address those gaps by spring 2020, for implementation in fall 2020.
- Proceed with the establishment and enhancement of Centers for Excellence as outlined in the Education and Facilities Master Plans.

### Engage with the Community

- Strengthen connections with the community to support underrepresented student populations, with a focus on (1) national, state and local lawmakers, (2) business and industry, (3) K-12, (4) the state universities, and, (5) local community groups (ongoing).
- Hold the 2020 Futures Conference in spring 2020, reviewing the mission of the College and discussing emerging trends impacting work and education.
- Celebrate PCC's 50<sup>th</sup> anniversary throughout the year, to include a gala event, by spring 2020.
- Evaluate community need for an evening and/or weekend campus by spring 2020.

### Compliance and operational excellence

- Infuse a culture of compliance throughout the College, with a focus on complying with external regulations (e.g. Higher Learning Commission, Department of Education) while being flexible to meet the changing educational landscape by spring 2020 (and then ongoing).
- Cultivate an institutional climate focused on equity, diversity and inclusion by spring 2020 (and then ongoing).
- Commit the institution to an environment of assessment (academics and operations) and accountability that permeates all levels of the College, by spring 2020 (and then ongoing).
- Ensure the financial stability of the College (ongoing).
- Ensure all administrators and directors are using data to support decision making, process improvement and planning by spring 2020 (and then ongoing).